

## Local Area Gambling Risk Assessment

<b>Premises Address:</b>	8 Southbury Road, EN1 1YT, Enfield
<b>Premises Licence No:</b>	Application Stage GRA
<b>Operating Licence No:</b>	000-036646-N-318600-012
<b>Company Details:</b>	Future Leisure Limited, Unit 20 Fleetway West Business Park, 14-16 Wadsworth Road, Greenford, Middlesex, UB6 7LD
<b>Name of Assessor:</b>	Anna Zietkiewicz
<b>Colleagues Present:</b>	Gavin Tresidder
<b>Date of Assessment:</b>	March 2021
<b>Review Date:</b>	On opening in conjunction with local staff

## Local Area

Future Leisure Limited offers various types of gaming machines, providing customers an opportunity to gamble, meet and socialise in a safe and controlled environment. We offer various types of gaming machines. Machines played by inserting cash (not credit cards or debit cards)

- Category B3 Max. stake £2 Max. prize £500
- Category B4 Max. stake £2 Max. prize £400
- Category C Max. stake £1 Max. prize £100
- Category D Max. stake 10p Max. prize £5

This Local Area Gambling Risk assessment takes into account the London Borough Of Enfield Gambling Policy & Local Area Profile effective from 2019. The applicant takes into account all matters referred to in the Policy and will continue to do so during the application process and thereafter. Any Local gambling Risk assessment will continue to be assessed and evolve and this will be the case with this assessment.

It is relevant to note that these premises have operated as a Betting office for some time and the proposal is to replace one Gambling Premises Licence with another and not to create a new and additional Gambling Premises Licence.

The applicant is aware of and has taken into account, in this Risk Assessment, the following:-

- *Relevant Guidance from the Gambling Commission.*
- *The Councils Statement of Gambling Policy 2019-2022.*
- *The Councils Gambling Local Area Profile.*
- *The history of this and other gambling premises in this area.*
- *Its own appraisal of local conditions.*

It has considered all relevant information relating to the Licensing Objectives, demographics and crime levels and will continue to do so. This Local Area Risk Assessment takes into account these factors in assessing risk and reflects them in its provisions to inform the proper and safe conduct of the premises without exacerbating the local problems referred to or causing others.

## Local Area

Licensing Objective	Risks	Existing Control Measures	Level of Risk of Occurrence / Manageability	
1.1	<p><b>Protecting children and other vulnerable persons from being harmed or exploited by gambling</b></p>	<p><b>LOCALITY</b></p> <ul style="list-style-type: none"> <li>• Jolly Kids Day Nursery, 102 Church St, Enfield EN2 6AR</li> <li>• Monkey Puzzle Day Nursery Enfield, 85 Southbury Rd, Enfield EN1 1PJ</li> <li>• Ninos &amp; Ninas Enfield (English-Spanish Nursery), Holy Family Convent, 52 London Rd, Enfield EN2 6EN</li> <li>• Inspirations Montessori Nursery School, Enfield/Southgate, Enfield Cricket Club, 9 Lincoln Rd, Enfield EN1 2R</li> <li>• St. George's R.C. Primary School, Gordon Rd, Enfield EN2 0QA</li> <li>• St Andrew's CE Primary School, 116 Churchbury Ln, Enfield EN1 3UL</li> <li>• George Spicer Primary School (Kimbeley Gardens Anex), Kimberley Gardens, Enfield EN1 3SF</li> <li>• George Spicer Primary School, Southbury Rd, Enfield, Middlesex EN1 1YF</li> <li>• Enfield County Upper School, Holly Walk, Enfield EN2 6QG</li> </ul>	<ul style="list-style-type: none"> <li>• Staff to 'patrol' – supervising the whole of the premises</li> <li>• Implementation of the BACTA Toolkit policies &amp; procedures including Think/Challenge 25</li> <li>• Return the stake/retain the prize</li> <li>• Anyone reluctant in providing identification with suspicious behaviour will trigger further investigation. Incident to be logged and customer removed from the area.</li> <li>• Age verification incident report (log) maintained on licensed premises and reviewed on regular basis by team staff members</li> <li>• Training of staff with 6 monthly refreshers/ local area profile/licence conditions</li> <li>• Training and guidance is provided to staff members regarding customer interaction and the implementation of the ID verification procedure.</li> </ul>	<p>Medium occurrence Initially/low of not managing</p>

		<ul style="list-style-type: none"> <li>• Saint Anne's Catholic High School for Girls, Lower Site, 50 London Rd, Enfield EN2 6EL</li> <li>• Enfield Grammar School (Upper), Market Place, Enfield EN2 6LN</li> <li>• Enfield Grammar School (Lower), Parsonage Ln, Enfield EN1 3SS</li> <li>• London School of Arts, 30 The Town, Enfield EN2 6LU</li> <li>• Safar Academy Enfield, County School, Holly Walk, Enfield EN2 6QG</li> <li>• LSA ACADEMY - London School of Arts Academy, Community Center, 1XS, Ayley Croft, Bush Hill Park, Enfield</li> </ul> <p><b><u>OTHER:</u></b></p> <p><b><u>Student accommodations</u></b></p> <p>No student accommodation within distance</p> <p><b><u>Family Services/Council Housing Offices</u></b></p> <ul style="list-style-type: none"> <li>• Enfield Council, Silver St, London EN1 3XA</li> <li>• Informed Families - Enfield's</li> </ul>	<ul style="list-style-type: none"> <li>• Review self-excluded data to ensure continued exclusion</li> <li>• Regular patrols of the premises , including external areas to identify any vulnerable and children</li> <li>• Recording &amp; reporting concerns to the police.</li> <li>• Regular Test Purchasing</li> <li>• “Know Your Customer” in place , developing customer interaction policies &amp; procedures ( importance of behaviour, time and spend limits)</li> <li>• Staff monitors customer activity and behaviour to interact early to recognise customer with potential gambling issues.</li> <li>• Staff to be aware of the importance of social responsibility, the causes and consequences of gambling</li> <li>• Adequate staffing levels to be maintained at all times</li> <li>• Sharing of information by staff regarding concerns about customers</li> <li>• Mystery shopper tests by BACTA</li> <li>• Information readily available to customers on how to gamble responsibly and how to access information about and in respect of gambling problem</li> </ul>	
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		<p>Family Information Service,Civic Centre, Silver St, Enfield, London EN1 3XQ</p> <ul style="list-style-type: none"> <li>• ISP Fostering - Enfield,64A Church St, Enfield EN2 6AX</li> <li>• Westminster Homecare,3rd Floor, Refuge House, 9-10 River Front, Enfield EN1 3SZ</li> <li>• Outreach Team,1st floor, St Andrews Court, St Andrew's Rd, River Front, Enfield EN1 3SY</li> <li>• New Directions Specialist Support Services,95 Southbury Rd, Enfield EN1 1PL</li> </ul> <p><b><u>Job Centre/Recruitment Agency</u></b></p> <ul style="list-style-type: none"> <li>• Enfield Jobcentre,34 Windmill Hill, Enfield EN2 7AL</li> <li>• U Recruit Ltd,Refuge House, 9-10 River Front, Enfield EN1 3SZ</li> <li>• Just Jobs Recruitment &amp; Training Ltd,30 London Rd, Enfield EN2 6DT</li> <li>• REED Recruitment Agency, Refuge House, 9-10 River Front, Enfield EN2 6LE</li> <li>• Premier Work Support,5 Colman Parade, Southbury Rd, Enfield EN1 1YY</li> <li>• Cue Personnel Ltd,38 London Rd, Enfield EN2 6EF</li> <li>• Hays Enfield,Lough Point, Ground</li> </ul>	<ul style="list-style-type: none"> <li>• Posters, 'Stay in Control' leaflets and GamCare leaflets (near toilets as well as in the main trading area)</li> <li>• Self-exclusion system in place provided by BACTA</li> <li>• Photo equipment available for self-exclusions</li> <li>• Ensure a stock of leaflets (stay in control and self-exclusion) through weekly checks of stock</li> <li>• GamCare stickers with contact number clearly displayed on machines</li> <li>• Staff to be trained in Safeguarding Policy</li> <li>• Staff Crime Prevention training</li> <li>• Contact/sharing information with AGC operators within ½ mile (co-ordinated through BACTA)Staff to be aware of refusing customers entry due to alcohol or drugs</li> <li>• Staff trained to take all reasonable steps to refuse service or otherwise prevent an individual who has entered a self-exclusion agreement</li> </ul>	
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		<p>Family Information Service,Civic Centre, Silver St, Enfield, London EN1 3XQ</p> <ul style="list-style-type: none"> <li>• ISP Fostering - Enfield,64A Church St, Enfield EN2 6AX</li> <li>• Westminster Homecare,3rd Floor, Refuge House, 9-10 River Front, Enfield EN1 3SZ</li> <li>• Outreach Team,1st floor, St Andrews Court, St Andrew's Rd, River Front, Enfield EN1 3SY</li> <li>• New Directions Specialist Support Services,95 Southbury Rd, Enfield EN1 1PL</li> </ul> <p><b><u>Job Centre/Recruitment Agency</u></b></p> <ul style="list-style-type: none"> <li>• Enfield Jobcentre,34 Windmill Hill, Enfield EN2 7AL</li> <li>• U Recruit Ltd,Refuge House, 9-10 River Front, Enfield EN1 3SZ</li> <li>• Just Jobs Recruitment &amp; Training Ltd,30 London Rd, Enfield EN2 6DT</li> <li>• REED Recruitment Agency, Refuge House, 9-10 River Front, Enfield EN2 6LE</li> <li>• Premier Work Support,5 Colman Parade, Southbury Rd, Enfield EN1 1YY</li> <li>• Cue Personnel Ltd,38 London Rd, Enfield EN2 6EF</li> <li>• Hays Enfield,Lough Point, Ground</li> </ul>	<ul style="list-style-type: none"> <li>• Posters, 'Stay in Control' leaflets and GamCare leaflets (near toilets as well as in the main trading area)</li> <li>• Self-exclusion system in place provided by BACTA</li> <li>• Photo equipment available for self-exclusions</li> <li>• Ensure a stock of leaflets (stay in control and self-exclusion) through weekly checks of stock</li> <li>• GamCare stickers with contact number clearly displayed on machines</li> <li>• Staff to be trained in Safeguarding Policy</li> <li>• Staff Crime Prevention training</li> <li>• Contact/sharing information with AGC operators within ½ mile (co-ordinated through BACTA)Staff to be aware of refusing customers entry due to alcohol or drugs</li> <li>• Staff trained to take all reasonable steps to refuse service or otherwise prevent an individual who has entered a self-exclusion agreement</li> </ul>	
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		<p>Park Gardens, Enfield EN2 6PG</p> <ul style="list-style-type: none"> <li>• Trent Lodge,8 Essex Rd, Enfield EN2 6TZ</li> <li>• Kellan Lodge,24 Little Park Gardens, Enfield EN2 6PG</li> <li>• Foremost Care Uk Limited,30-32 London Rd, Enfield EN2 6DT</li> </ul> <p><b><u>GP/Medical Centres</u></b></p> <ul style="list-style-type: none"> <li>• Willow House Surgery,285 Willow Rd, Enfield EN1 3AZ</li> <li>• Nuffield Health, Enfield Grammar School, Baker St, Enfield EN1 3EX</li> <li>• Abernethy House Surgery, Abernethy House, 70 Silver St, Enfield EN1 3EB</li> <li>• Southbury Surgery,73 Southbury Rd, Enfield EN1 1PJ</li> <li>• The Town Surgery,37 Cecil Rd, Enfield EN2 6TJ</li> <li>• Dr H R M Dissanayake - Bincote Road Surgery, Dental Practice, 11 Old Park Ave, Enfield EN2 7RD</li> <li>• White Lodge Surgery,68 Silver St, Enfield EN1 3EW</li> <li>• Southbury Surgery, Southbury Surgery</li> <li>• The Chiropody Clinic Enfield,21 Windmill Hill, Enfield EN2 7AB</li> <li>• The Fyfield Clinic,29 Fyfield Rd,</li> </ul>	<ul style="list-style-type: none"> <li>• Machines to be properly labelled</li> <li>• The entrance layout enable staff to monitor those entering the premises</li> <li>• Supervision of entrances and machines areas.</li> </ul>	
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		<p>Enfield EN1 3TT</p> <ul style="list-style-type: none"> <li>• Medicus Health Partners- southbury,73 Southbury Rd, Enfield EN1 1PJ</li> <li>• ECHO Town Clinic,4-5 Burleigh Way, Enfield EN2 6AE</li> <li>• Ann Physiocare,325 Willow Rd, Enfield EN1 3BX</li> <li>• Ascenti,1a London Rd, Enfield EN2 6BN</li> <li>• Nuffield Physio,52 Sydney Rd, Enfield EN2 6SZ</li> </ul> <p><b><u>Supervised Pharmacies</u></b></p> <p>No supervised pharmacy within distance</p> <p><b><u>Faith Premises/Public Worship</u></b></p> <ul style="list-style-type: none"> <li>• St Andrew's Church,18 Silver St, Enfield EN1 3EG</li> <li>• Trinity Church,Church St, Enfield EN2 6AN</li> <li>• Chase Family Church, Enfield,Shirley Hall, Shirley Rd, Enfield EN2 6SB</li> <li>• Enfield Baptist Church,Cecil Rd, Enfield EN2 6TG</li> <li>• Enfield Town Community Church,79 Cecil Rd, Enfield EN2 6TJ</li> <li>• Revival Christian Church of Enfield,47 London Rd, Enfield</li> </ul>		
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		<p>EN2 6DS</p> <ul style="list-style-type: none"> <li>• Power City International Church: London, Powercity International Church Enfield Town, North London Campus The Dugdale Centre, 39 London Rd EN2 6DS</li> <li>• Polska Parafia Świętej Rodziny, 52 London Rd, Enfield EN2 6EN</li> </ul> <p><b><u>Mental Health:</u></b></p> <ul style="list-style-type: none"> <li>• Anne Baldwin Counselling, Enfield &amp; North London, 18 London Rd, Enfield EN2 6EB</li> <li>• Enfield Counselling Service, 102 Church St, Enfield EN2 6AR</li> <li>• Inspiring Minds Therapy, Keats Health Clinic 18a London Road, entrance on, Genotin Terrace, Enfield EN2 6EB</li> <li>• Raihaana Hussein Counselling &amp; Psychotherapy, Enfield North London, 4 Genotin Terrace, Enfield EN1 2AF</li> <li>• Therapy Rooms Enfield, Ground Floor, 88 Church St, Enfield EN2 6AR</li> </ul>		
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		<p><b><u>Homeless Centres/Sheltered Housing</u></b></p> <p>No homeless centre or shelter housing within distance</p> <p><b><u>Hospitals</u></b></p> <p>No hospitals within distance</p> <p><b><u>Loan Shops, Pawn Brokers, Food Banks</u></b></p> <ul style="list-style-type: none"> <li>• Cash Converters, 11 Savoy Parade, Enfield EN1 1RT</li> <li>• Everyday Loans Enfield, 1st Floor, 47 Church St, Enfield EN2 6AN</li> <li>• Enfield Exchange, 11 Savoy Parade, Enfield EN1 1RT</li> </ul> <p><b><u>Bank/Building Societies</u></b></p> <ul style="list-style-type: none"> <li>• Nationwide Building Society, 33 Church St, Enfield EN2 6AJ</li> <li>• Barclays Bank, 20 The Town, Enfield EN2 6LS</li> <li>• NatWest Bank, 9 The Town, Enfield EN2 6LE</li> <li>• HSBC, 1 The Town, Enfield EN2 6LD</li> <li>• Halifax, 39/41 The Town, Enfield EN2 6LX</li> <li>• Metro Bank, 1-3 Market Chambers, Church St, Enfield EN2 6AA</li> <li>• TSB Bank, 22-24 Church St,</li> </ul>		
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		<p>Enfield EN2 6BE</p> <ul style="list-style-type: none"> <li>• Virgin Money,34 The Town, Enfield EN2 6LU</li> </ul> <p><b><u>Youth Clubs</u></b></p> <ul style="list-style-type: none"> <li>• Turnstyles Football Academy.,Parsonage Ln, Enfield EN2 0AG</li> <li>• Grassroots Football Academy Enfield, Enfield County School (upper site, Church Ln, Enfield EN1 3EJ</li> <li>• Young Talent Academy, The Dugdale Centre, 39 London Rd, Enfield EN2 6DS</li> <li>• Paul Treacy's Academy of martial arts,14 Silver St, Enfield EN1 3EG</li> </ul> <p><b><u>Leisure/Entertainment Centres</u></b></p> <ul style="list-style-type: none"> <li>• Nuffield Health Enfield Fitness &amp; Wellbeing Gym,Tower Point, 52 Sydney Rd, London EN2 6SZ</li> <li>• Drill Hall Sports Club (Enfield) Ltd,The Drill Hall, 1 Old Park Ave, Enfield EN2 6PJ</li> <li>• Energie fitness enfield,5-7 Old Park Ave, Enfield EN2 6PJ</li> <li>• Pinnacle Fitness &amp; Health,Genotin Rd, Enfield EN1 2AW</li> <li>• Fit4less,9 Old Park Ave, Enfield</li> </ul>		
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		<p>EN2 6PJ</p> <ul style="list-style-type: none"> <li>• Nuffield Health,Enfield Grammar School, Baker St, Enfield EN1 3EX</li> <li>• London Borough Of Enfield Sports Development Team,Civic Centre, Silver St, Enfield EN1 3XJ</li> <li>• living pilates,1 London Rd, Enfield EN2 6BN</li> <li>• YogaBirth Enfield,102A Church St, Enfield EN2 6AR</li> <li>• TALKIES AT THE DUGDALE,39 London Rd, London, Enfield EN2 6DS</li> <li>• Skewbald Theatre,39 London Rd, Enfield EN2 6EF</li> </ul> <p><b><u>Parks / Playgrounds/Basketball Courts</u></b></p> <ul style="list-style-type: none"> <li>• Enfield Town Park,Cecil Rd, Enfield EN2 6LE</li> <li>• The Millennium Fountain,1 Chase Side, Enfield EN2 6NB</li> <li>• The Livia Memorial Garden,Enfield</li> </ul> <p><b><u>Markets/Shops</u></b></p> <ul style="list-style-type: none"> <li>• Palace Gardens Shopping Centre,14 Palace Gardens Shopping Centre EN2 6SN</li> </ul>		
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		<ul style="list-style-type: none"> <li>• Palace Exchange Shopping Centre, 25 Hatton Walk, Enfield EN2 6BP</li> <li>• Lidl, Cecil Rd, Enfield EN2 6TR</li> <li>• Tesco Superstore, Savoy Parade, Enfield EN1 1NW</li> <li>• Waitrose &amp; Partners Enfield, Shopping Precinct, Cecil Road Palace Gardens, Enfield EN2 6SN</li> <li>• Enfield Market, Church St, Enfield EN2 6LN</li> </ul> <p><b><u>Bars/Restaurant/ Fast food</u></b></p> <ul style="list-style-type: none"> <li>• Taps Irish Bar, 29 Silver St, Enfield EN1 3EF</li> <li>• Bar Form, 7A Genotin Rd, Enfield EN1 2AA</li> <li>• Caffè Massarella, Enfield EN2 6BP</li> <li>• O'Neill's Enfield, 5 The Town, Enfield EN2 6LE</li> <li>• Creams Cafe, 5-6 Savoy Parade, Enfield EN1 1RT</li> <li>• The Kings Head Enfield, 9 Market Place, London EN2 6LL</li> <li>• McDonald's, 4, 5 Church St, Market Chambers, Enfield EN2 6AA</li> <li>• Subway, 42 Church St, Enfield EN2 6AZ</li> <li>• Aksular Enfield Town, 8-10 Silver</li> </ul>		
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		<p>St, Enfield EN1 3ED</p> <ul style="list-style-type: none"><li>• Prezzo Enfield, The Coach House, 26 The Town, Enfield EN2 6LU</li><li>• DiCarlos Pizza, Southbury Rd, Enfield EN1 1SA</li></ul>		
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<p><b>1.2</b></p>	<p><b>Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime</b></p>	<p><b>LOCALITY</b> Assess threats</p> <p><b>PREMISES</b> Layout to be considered</p> <ul style="list-style-type: none"> <li>• Consider 'blind spots'</li> <li>• Visibility of the entrance</li> </ul> <p><b>CUSTOMERS</b> Customer behaviour</p> <p><b>STAFF</b></p> <ul style="list-style-type: none"> <li>• Personal protection</li> <li>• Security</li> <li>• Staff behaviour</li> </ul> <p><b>Listed 5 betting shops within distance</b></p> <ul style="list-style-type: none"> <li>• Paddy Power,3 Colman Parade, Enfield EN1 1YY</li> <li>• Ladbrokes,8 Colman Parade, Southbury Rd, Enfield EN1 1YY</li> <li>• Ladbrokes,37 Church St, Enfield EN2 6AJ</li> <li>• Coral Live, Enfield EN2 6LA</li> <li>• William Hill,3 The Town, Enfield EN2 6LE</li> </ul>	<ul style="list-style-type: none"> <li>• CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online</li> <li>• Social Responsibility training and incident recording logs available to all staff.</li> <li>• Toughened/laminated glass to front window</li> <li>• Machine door opening keys only available to management</li> <li>• Log visits by Police, Local Authority and Gambling Commission officers</li> <li>• Customer toilet to be kept locked at all times with access given by staff only</li> <li>• Review unusual patterns of play (as per PoCA), 'non-regular' players and consider exclusion/reporting</li> <li>• Exclude badly behaved customers</li> <li>• Maintain contact with local traders and Police</li> <li>• Limited staff floats</li> <li>• Staff trained to look out for unusual/dyed notes</li> <li>• Staff will be trained in signs of alcohol or drugs abuse</li> <li>• Any customer impaired by alcohol or drugs will be refused entry and prevented</li> </ul>	<p>Medium of Occurrence Initially / Low of not Managing</p>
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		<p><b>LOCAL AREA PROFILE</b></p> <p><b>Population</b></p> <ul style="list-style-type: none"> <li>• According to the Office for National Statistics, Enfield's population as at mid-2018 is estimated to be 333,869.</li> <li>• Enfield is the 5th largest amongst the 33 London boroughs, based on their mid-year population estimate with Barnet being the largest borough in London</li> <li>• There are proportionately more children and young people under 20 in Enfield than in both London and England overall</li> <li>• Enfield has a higher proportion of adults aged 20 to 44 years than the England average, but a significantly lower proportion than in country.</li> </ul> <p><b>Culture</b></p> <ul style="list-style-type: none"> <li>• Compared to the average for London boroughs, that data showed a slightly smaller White UK group (at 40.5% of total population), and relatively large numbers in the 'Other White' group (18.2%) and in Black groups (17.2%), The 'Other White' group is composed largely</li> </ul>	<p>from gambling</p> <ul style="list-style-type: none"> <li>• Staff &amp; management to be alert to customers exchanging large volumes of paper notes for alternative denominations</li> <li>• Staff to be alert to customer redeeming stake with little or no play</li> <li>• Staff trained about AML basics, strange transaction behaviour</li> <li>• CCTV coverage over all cash transactions</li> <li>• TiTo machines (if present) have built in software protection to identify suspicious activity and alert staff.</li> <li>• Fruit machines played by inserting cash (not credit cards or debit cards)</li> <li>• Full machine audit on all machines on a weekly basis – ad hoc spot-check in case of any suspicion</li> <li>• Gaming machines are supplied and maintained by businesses licensed by the Gambling Commission</li> <li>• No automated ticket redemption machines used in the venue</li> <li>• Extra Training and guidance is provided to staff members regarding Anti-Social Behaviour</li> <li>• Staff fully trained how to deal with homeless people seeking refuge.</li> <li>• Staff to be trained on local are risk assessment</li> </ul>	
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		<p>of Greek and Turkish Cypriots and Turkish.</p> <p><b>Unemployment</b></p> <ul style="list-style-type: none"> <li>In the year to June 2018, the employment rate of working age people in the borough (ie those aged between 16 and 64 years) was estimated to be 69.5% (representing around 153,000 people)</li> <li>Around 59% of people of people aged 16-64 are employees, with just over 10% being self-employed. The proportion of employees is estimated to have risen from mid-2017 to mid-2018</li> </ul> <p><b>Deprivation</b></p> <ul style="list-style-type: none"> <li>Index of Multiple Deprivation (IMD) 2015 .Enfield is the 64th most deprived local authority in England overall. However, Enfield has become relatively more deprived when compared with other London boroughs.</li> </ul> <p><b>Crime</b></p> <ul style="list-style-type: none"> <li>According to official crime summary data published by the Metropolitan Police, the number of notifiable offences committed in</li> </ul>	<ul style="list-style-type: none"> <li>Company registered to receive crime bulletins from BACTA.</li> <li>Customer interaction may provide knowledge of criminal background and/or association leading to closer security and monitoring of such a customer.</li> <li>Customers are efficiently monitored throughout the time they are on the premises to satisfy age requirements, prevention of machine related crime (money laundering).</li> <li>Suspicious activity to be written down in the log</li> <li>Knowledge activity to be handed over to Nominated Officer who will then report to NCA</li> </ul>	
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		<p>Enfield between April 2018 and March 2019 was 28,7773 – an increase of around 11% on the previous 12-month period.</p> <ul style="list-style-type: none"> <li>• The Met Police crime rate for this period was 84.7 per 1000 residents (they evidently use the GLA 2016- based Central trend population projection as their denominator). The London-wide crime rate for the same 12-month period was 95.9 per 1000 people.</li> <li>• In Enfield, the three most common types of recorded crime were Violence against the Person (not including sexual offences), Vehicle Offences and Theft.</li> <li>• The largest percentage increase in crime by type of offence was in Vehicle Offences, which grew by 35% between 2017/18 and 2018/19.</li> </ul> <p><b>Transport &amp; Car Park Facilities</b></p> <ul style="list-style-type: none"> <li>• Enfield Town railway station, Southbury Road, Greater London, Enfield EN1 1YX</li> <li>• Enfield Chase, Enfield EN2 7AA</li> <li>• Sydney Road, 45 Sydney Rd, Enfield EN2 6TS</li> <li>• Cecil Road Car Park, Enfield EN2 6BY</li> </ul>		
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		<ul style="list-style-type: none"> <li>• Car Parking - Enfield Council, Civic Centre, Enfield EN1 3XD</li> <li>• Palace Gardens Car Park, 2 Sarnesfield Rd, Enfield EN2 6AS</li> <li>• New River Loop, 1 St Andrew's Rd, Enfield EN1 3UA</li> <li>• Church Lane, Church Ln, Enfield EN1 3EW</li> <li>• Little Park Gardens, 15 Little Park Gardens, Enfield EN2 6PD</li> </ul>		
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1.3	<p><b>Ensuring that gambling is conducted in a fair and open way</b></p>	<p><b>PREMISES</b></p> <ul style="list-style-type: none"> <li>• Promotions</li> <li>• Advertising</li> </ul> <p><b>EQUIPMENT</b></p> <ul style="list-style-type: none"> <li>• Information clearly displayed</li> <li>• Maintenance</li> <li>• Compliance</li> </ul> <p><b>CUSTOMERS</b></p> <ul style="list-style-type: none"> <li>• Treatment of customers</li> <li>• Complaints</li> </ul>	<ul style="list-style-type: none"> <li>• Clear terms &amp; conditions provided within the licensed premises.</li> <li>• Game rules, gambling care providers and other relevant information are provided in both English and other prominent first language.</li> <li>• Information readily available to customers on how to gamble responsibly and how to access information about and in respect of gambling problems.</li> <li>• Machines only obtained from licensed suppliers</li> <li>• Machines to be properly labelled</li> <li>• Implementation of the BACTA Toolkit policies</li> <li>• Training of staff with 6 monthly refreshers</li> <li>• Review advertising material and promotions for compliance with LCCP</li> <li>• Machines to be maintained/serviced regularly</li> <li>• Machines to be turned off should a fault occur</li> <li>• Procedure for making refunds</li> <li>• Details of machine operation and winning combinations to be clearly shown on machines</li> <li>• Staff to have full understanding of stakes and prizes, and odds associated with each machine.</li> <li>• Complaints policy visibly displayed for</li> </ul>	<p>Low-Low</p>
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			<p>customer information. All complaints to be fully investigated in accordance with policy and referred to nominated ADR 3rd party as required</p> <ul style="list-style-type: none"> <li>• Suitable public liability Insurance</li> <li>• Council conditions openly displayed</li> <li>• Regular Compliance Audits</li> </ul>	
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## Gambling Operation & Physical Design (Internal and External)

Licensing Objective	Risks	Existing Control Measures	Level of Risk of Occurrence / Manageability	
2.1	<p><b>Protecting children and other vulnerable persons from being harmed or exploited by gambling</b></p>	<p><b>PREMISES</b></p> <ul style="list-style-type: none"> <li>• Consider 'blind spots'</li> <li>• Visibility of the entrance</li> <li>• Signage</li> <li>• Presentation of premises (signage/window display)</li> </ul> <p><b>CUSTOMERS</b></p> <ul style="list-style-type: none"> <li>• U18s entering</li> <li>• Problem Gambling</li> <li>• Providing Information</li> <li>• Administering self-exclusion</li> <li>• Signage</li> <li>• </li> </ul>	<ul style="list-style-type: none"> <li>• CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online</li> <li>• No cash point or ATM facilities on the premises.</li> <li>• Premises laid out to avoid blind spots</li> <li>• Ensure entrance readily visible from throughout the premises</li> <li>• Signage &amp; window display not to attract under 18s, and advice under 18's access is prohibited.</li> <li>• Machines to be properly labelled</li> <li>• The entrance layout to enable staff to monitor those entering the premises</li> </ul>	<p>Implementation of physical and design control measures will ensure low risk and effective management</p>

2.2	<p><b>Preventing Gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime</b></p>	<p><b>PREMISES</b> Layout to be considered</p> <ul style="list-style-type: none"> <li>• Consider 'blind spots'</li> <li>• Visibility of the entrance</li> </ul> <p><b>CUSTOMERS</b> Customer behaviour</p> <p><b>STAFF</b></p> <ul style="list-style-type: none"> <li>• Personal protection</li> <li>• Security</li> <li>• Staff behaviour</li> </ul>	<ul style="list-style-type: none"> <li>• CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online</li> <li>• No cash point or ATM facilities on the premises.</li> <li>• Regular patrols of the premises , including external areas to identify any vulnerable and children</li> <li>• Monitoring customers as they leave the premises</li> <li>• Toughened/laminated glass to front window</li> <li>• Timer locked safe</li> <li>• Intruder alarm installed and regularly serviced</li> <li>• Panic Button linked to Police</li> </ul>	
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2.3	<p><b>Ensuring that gambling is conducted in a fair and open way</b></p>	<p><b>PREMISES</b></p> <ul style="list-style-type: none"> <li>• Promotions</li> <li>• Advertising</li> </ul> <p><b>EQUIPMENT</b></p> <ul style="list-style-type: none"> <li>• Information clearly displayed</li> <li>• Maintenance</li> <li>• Compliance</li> </ul>	<ul style="list-style-type: none"> <li>• CCTV coverage of all public areas, office, all entry and exit points to and from the premises enabling frontal identification of every person entering under any light conditions with ability for management to review remotely online</li> <li>• Clear terms &amp; conditions provided within the licensed premises.</li> <li>• Machines only obtained from licensed suppliers</li> <li>• Machines to be properly labelled</li> <li>• Implementation of the BACTA Toolkit policies</li> <li>• Machines to be maintained/serviced regularly</li> <li>• Machines to be turned off should a fault occur</li> <li>• Procedure for making refunds</li> <li>• Details of machine operation and winning combinations to be clearly shown on machines</li> <li>• Complaints policy visibly displayed for customer information. All complaints to be fully investigated in accordance with policy and referred to nominated ADR 3rd party as required</li> <li>• Suitable public liability Insurance</li> <li>• Council conditions openly displayed</li> <li>• Regular compliance audit</li> </ul>	
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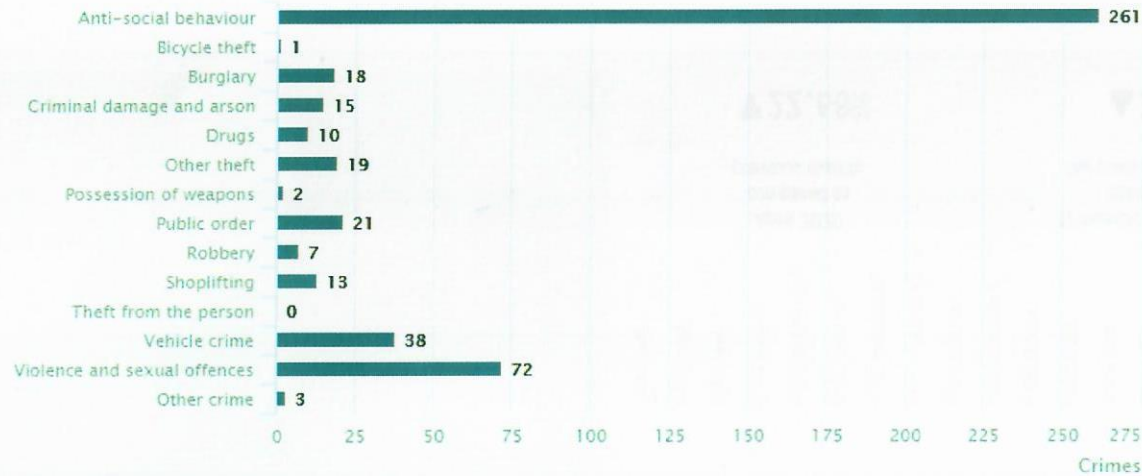
**Action Plan**

Local Area (insert number)	Gambling Operation and Physical Design (insert number)	Question	Action Required	By Whom (name)	By When (date)	Date Completed

Frequency of Review (enter time period e.g. 12 months)		Date Review Due	
<b>Completed Risk Assessment brought to the attention of:</b>			
Name (person responsible for premises and/or implementing control measures)	Position	Signature	Date the this assessment was brought to this persons attention
ANNA ZEKIEWICZ	COMPLIANCE MANAGER		18/3/2021

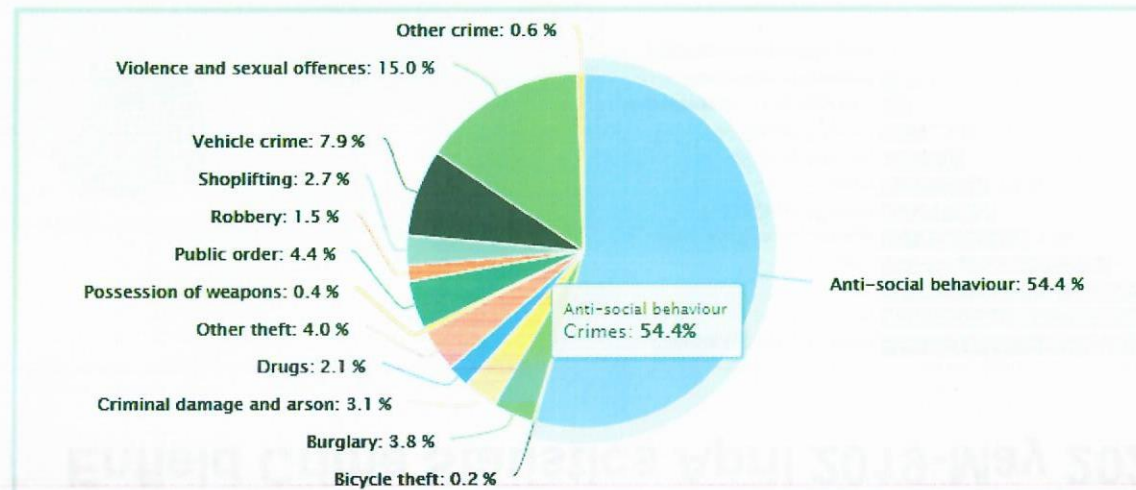
# Enfield EN1 1YT Crime Breakdown April 2020

Number of Crimes in Enfield, Greater London (Enfield), EN1 1YT, England April 2020

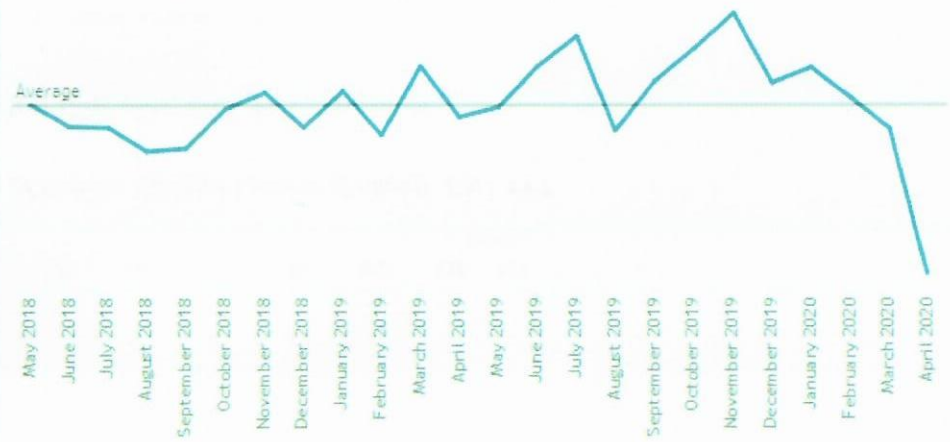
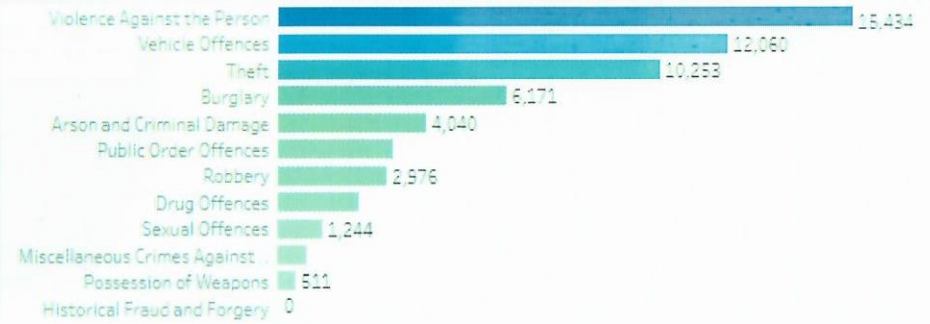
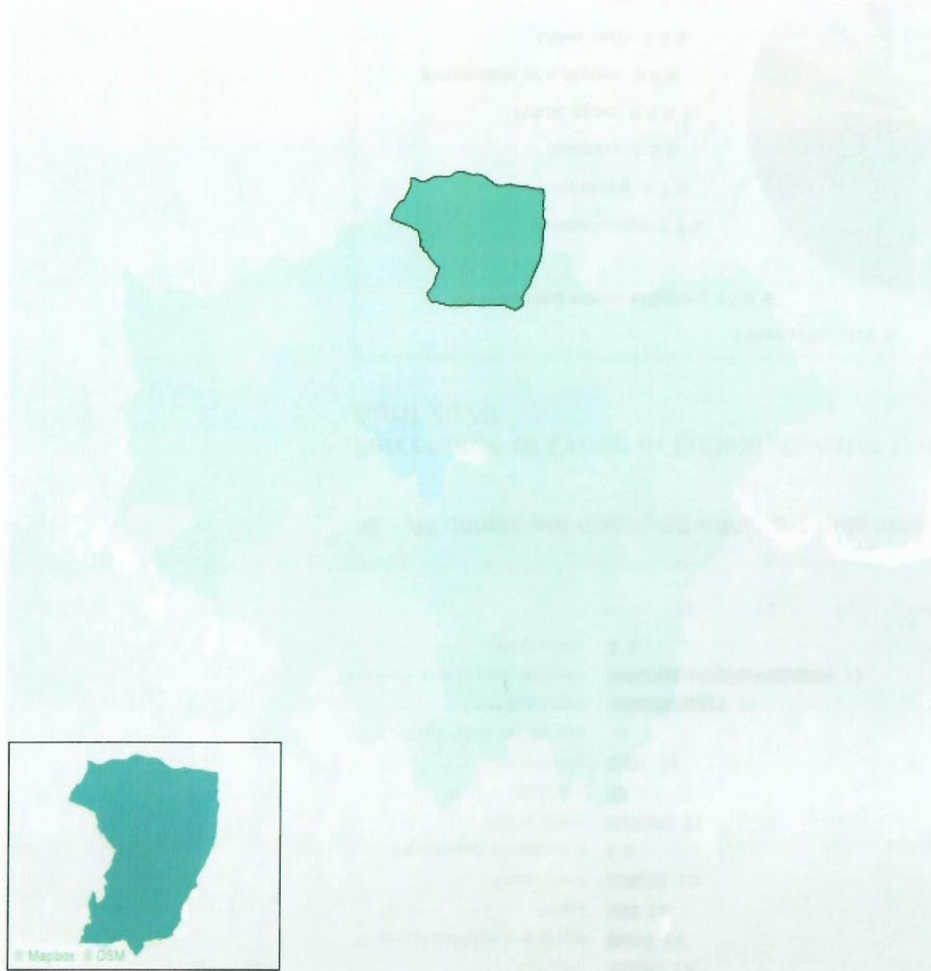


All crimes are displayed within a 1 mile radius of Enfield, Greater London (Enfield), EN1 1YT

Percentage of Crime in Enfield, Greater London (Enfield), EN1 1YT, England April 2020



# Enfield Crime Statistics April 2019-May 2020



April 2020 compared to previous month: **▼22.68%**

12 months to April 2020 compared to the previous 12 months: **▲3.38%**

# Employment and unemployment (Jan 2019-Dec 2019)

## Employment and unemployment (Jan 2019-Dec 2019)

	Enfield (Numbers)	Enfield (%)	London (%)	Great Britain (%)
<b>All People</b>				
Economically Active†	162,900	71.3	78.1	78.9
In Employment†	151,000	65.9	74.5	75.8
Employees†	121,200	53.9	61.0	64.6
Self Employed†	28,100	11.8	13.2	10.9
Unemployed (Model-Based)§	9,600	6.0	4.6	3.9
<b>Males</b>				
Economically Active†	86,200	76.2	84.0	83.4
In Employment†	78,500	69.1	79.9	79.8
Employees†	56,200	50.7	62.0	65.2
Self Employed†	21,900	18.3	17.5	14.4
Unemployed§	7,700	8.9	4.9	4.1
<b>Females</b>				
Economically Active†	76,700	66.6	72.1	74.5
In Employment†	72,500	62.9	69.0	71.7
Employees†	65,000	56.9	59.9	64.1
Self Employed†	6,200	5.5	8.8	7.4
Unemployed§	#	#	4.2	3.7

Source: ONS annual population survey

# - Sample size too small for reliable estimate (see definitions)

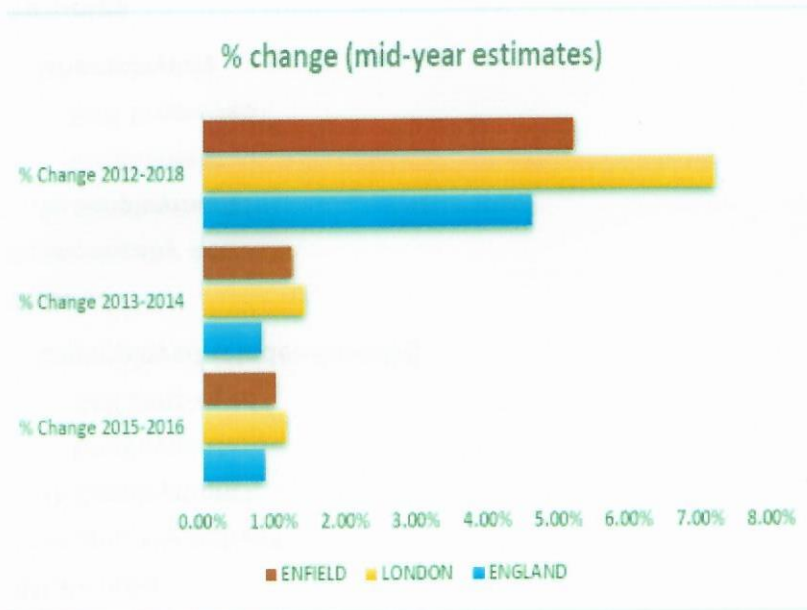
† - numbers are for those aged 16 and over, % are for those aged 16-64

§ - numbers and % are for those aged 16 and over. % is a proportion of economically active

## Demographics-Population size

It is estimated to have increased by 1164 persons (or 0.35%) from 2017 to 2018, below both the London (0.94) and England average (0.64).

The greatest increase was among the 65+ age group – 1.49%

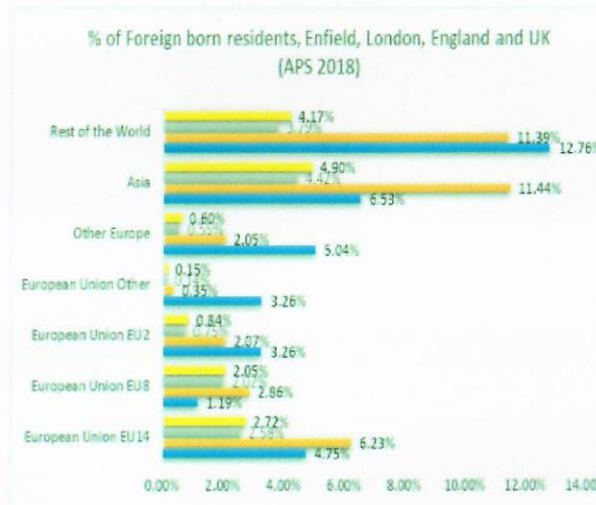


Area	ENGLAND	LONDON	ENFIELD
2012	53493729	8308833	317257
2013	53865817	8417458	320317
2014	54316618	8539398	324409
2015	54786327	8666930	328738
2016	55268067	8769659	332127
2017	55619430	8825001	332705
2018	55977178	8908081	333869

ONS mid-year estimates from 2012-2018.

# Migration

In 2018, people from Sub-Saharan Africa, North Africa, North America, Central and South America and Oceania regions supplied most foreign-born residents (43,000), followed by people from Middle East and Central Asia, East Asia, South Asia and the South East Asia regions (22,000).



Area Name	Enfield	London	England	United Kingdom
European Union EU14	16	554	1504	1691
European Union EU8	4	254	1136	1323
European Union EU2	11	184	464	495
European Union Other	11	31	83	90
Other Europe	17	182	333	359
Asia	22	1018	2709	2900
Rest of the	43	1013	2308	

4.75% of the foreign-born European Union (EU) residents were from the EU14 countries with the EU2 (3.26%) countries having a significant portion of the foreign-born EU residents as well. Overall, 19.29% of residents are non-British nationals (London 22.25%, England 9.93% and UK 9.30%).

Area Name	British Nationals	Non-British Nationals
Enfield	272	65
London	6908	1979
United Kingdom	59481	6103
England	49775	5489

